# Manufacturing

## Streamline processes and improve efficiency

## About

Brookville Equipment Corporation is a world-class manufacturer of innovative, powered transportation solutions for mining/tunnelling, rail freight, and passenger transportation. With a focus on precision and efficiency, the company sought to overcome challenges related to corporate knowledge and process standardization.

## The challenge

Brookville faced a significant issue with tribal knowledge - critical process information resided with individuals rather than being documented. When employees left, so did their expertise, leading to inefficiencies and process inconsistencies. Additionally, the company lacked end-to-end process documentation, making it difficult to standardize workflows across departments.

## The solution

By implementing ProcessPro, Brookville:

◆ **Eliminated tribal knowledge dependency** by documenting critical processes.
◆ **Improved process visibility** with structured workflows.
◆ **Enhanced cross-department collaboration**, particularly in engineering and procurement.
◆ **Introduced value stream mapping** to streamline operations.

## Why us?

Brookville had previously relied on Visio, but its static, unstructured approach was limiting. The company needed a user-friendly, structured process mapping solution that could standardize workflows, document best practices, and provide a centralized knowledge base.

# Key results

◆ **Increased Accountability** - Employees now follow structured workflows, reducing errors and improving compliance.

◆ **Streamlined Procurement** – The purchase order requisition process was standardized, improving approval workflows and reducing delays.

◆ **Optimized Warranty Processing** – The team mapped and improved the entire warranty claim process, reducing turnaround time.

◆ **Improved Communication** – Departments now have a common process language, ensuring alignment across teams.

# Unexpected wins

◆ ProcessPro's AI capabilities offer new opportunities for automation and optimization.

◆ Ease of sharing processes surprised the team, improving efficiency across departments.

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# ProcessPro eliminated ambiguity, improved collaboration, and created accountability. It's a game-changer for our organization.

**Continuous Improvement Engineer**

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